



INTERNATIONAL
HOTEL SCHOOL
ONLINE

Organisational Behaviour



ADMISSION REQUIREMENTS

National Senior Certificate
or equivalent



DURATION

5-10 hours per week,
16 weeks



CERTIFICATION

Credit bearing short learning
programme with E-Certificate and
academic transcript

Introduction

The purpose of this module is to provide an overview of organisational behaviour and to create a better understanding of human behaviour in organisation. This is to assist you, as a manager, to supervise your employees more effectively. The business environment is examined with regards to technological and politico-legal forces that impact organisational strategies. Managers and supervisors at all levels need to ensure that problems are solved in an efficient way to enable the ideas and innovations for tomorrow's business to flow freely. Creative thinking and Problem-solving processes are also explored in this module.

What will I learn?

- Integrated knowledge of the field of organizational behaviour.
- Creative decision-making and problem solving.
- Knowledge of different leadership theories and models.
- Define organisational behaviour and organisations and discuss the importance of this field of enquiry.
- Organisational opportunities and challenges of globalization, workforce diversity, and emerging employment relationships.
- The ability to analyse organisational behavioral issues in the context of organisational behaviour theories, models and concepts.
- The impact of organisational behavior on managing for effectiveness.
- Reflections and Revelations: global issues in resort tourism